

FIRSTVIEW MOBILE BUS APP

(updated August 2, 2019)

For your privacy and safety, please do not share your students' School ID numbers, computer passwords, etc. with anyone

District 202 provides the FirstView mobile app to help parents track their **regular education student's** bus location and estimated arrival times. *(This service is not available for special education transportation currently.)*

The mobile app will be “live” and available to District 202 families on August 26, 2019.

TO CREATE AN ACCOUNT...

1. To create an account from your computer, go to www.firstviewapp.com, or
2. Simply download the “**FirstView**” app onto your smartphone through your app store.
 - To activate your account **parents must enter their student's School ID AND the new PIN** assigned to their student(s).

*****Your PIN will be available in your student's Home Access Center (HAC) account on August 21, 2019.**

- In the **HAC**, go to the “**REGISTRATION**” tab.
- On that page, under the “**TRANSPORTATION**” section is a column called “**STOP DESCRIPTION**”
- Your child's six-digit, alphanumeric **PIN** number is at the end of the “**STOP DESCRIPTION**”

Please call your school(s) directly if you do not know your student's School ID, or have not yet created a Home Access Center account for your student.

For help or more information, please contact FirstView Monday – Friday at:

(888) 889-8920 from 7 a.m. EST to 5 p.m. EST

Customer Support at support@firstviewapp.com